Patient safety software for healthcare risk management

Datix
Software for Patient Safety

We aim to build and promote a culture of safety within healthcare organizations

Datix has been a global pioneer in the field of patient safety since 1986 and today is the leading supplier of software for patient safety, risk management, and incident reporting for healthcare.

We continually invest in our software and services to ensure we are at the forefront of the worldwide patient safety movement.

110,000,000
Patients protected

20,000
International sites

550
Global customers

30
Years experience

Offices
In the US, Canada & UK

Datix provides a 360° view of your risk. Organizations benefit from:

- Comprehensive graphic dashboards to drill down into key information
- Complete patient safety risk workflow. All actions managed seamlessly
- Powerful, intuitive and comprehensive reporting capabilities

- A highly configurable system that creates workflows to reflect policies and procedures
- Implementation, training, managed services and consulting support
- Integration with existing healthcare systems

Incident Reporting
Promote a culture of learning by recording, investigating and analyzing your incidents

Patient Experience
Handle complaints, grievances and feedback to enable quality control and improve patient experience

Claims Management
Manage all stages of claims to keep finances on track, enabling in-depth and thorough analysis

Enterprise Risk Register
Protect and create value by prioritizing, managing and reducing the risks in your organization

Investigations
Conduct root cause identification, prioritize actions and view lessons learnt

Dashboards
Capture and view relevant information on your desktop with real-time dashboards

> " The highly configurable nature of Datix software gives Mercy a tool to accurately reflect its current and future patient safety culture and processes. "
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> **Dr. Peter Brawer, vice president of quality, Mercy**