

CASE STUDY

Ardent Eagle Solutions

How Ardent Eagle Solutions is using GovConPay's HR Advisor and iSolved technology to reach their full potential.

Ardent Eagle Solutions is a service and mission focused small business that provides technical service to the Department of Defense, Intelligence Community, and other Federal, State and Local Government Agencies. The company founders have a combined sixty years of experience and are proud to be a Department of Veterans Affairs verified service-disabled veteran-owned small business (SDVOSB). The company is headquartered in Tampa, FL with a regional office in the National Capital Region (NCR).

CHALLENGE

Ardent Eagle Solutions started out without an official HR professional and knew they needed some help. EVP & Founding Partner Jason Lipton wore many hats and was trying to handle most of the HR duties himself. He acknowledged that he needed a professional HR team to give him guidance and assist him with company policies, procedures, and overall HR Strategy to allow him to focus on growing the business

SOLUTION

Ardent Eagle values their partnership with GovConPay's HR Advisor team and their professionalism, experience, attention to detail, service and ability to help them use their iSolved platform to its fullest potential. With HR Advisor, they created an employee handbook, enhanced their electronic onboarding process, and created performance reviews with an online electronic review process within iSolved for their employees. Collectively, the team has also assisted with various HR action items such as: PTO policies, corrective action procedures, job descriptions, records retention, benefits administration and ACA processes, STD best practices, and I-9 processes.

HR ADVISOR WITH GOVCONPAY ENHANCES THE EXPERIENCE

GovConPay's HR Advisor team helps clients stay compliant, save money, save time, optimize iSolved, and permits the client to focus on their employees and business strategy.



Kyle Wade, SPHR,
SHRM-CP
VP of HR Services



Paula Grim, PHR
HR Advisor & Senior
Benefits Consultant



Caroline Reeves
HR Advisor

Our HR Advisor team has a combined 60 years of experience in Human Resources.

SUMMARY



Industry

Ardent Eagle Solutions is a government contractor that specializes in technical service to various government agencies. They are a service-disabled veteran-owned small business.



Challenge

Needed assistance with an HR Strategy, HR processes and HR support to help their multi-location business as it grew.



Results

- Added HR Advisor services.
- Created Employee Handbook & established HR policies.
- Grew company by 33% in size in the last 12 months and added 60+ employees.
- Fully utilized iSolved for electronic onboarding, benefits administration/ACA & performance management to improve processes.

"GovConPay's HR Advisor services are awesome. Their support, product and HR knowledge has helped me to feel at ease and free up some of my time knowing that I have their team to rely on. I mention GovConPay and HR Advisor to anyone who is looking for an HCM solution/partner because I am a huge advocate for their HR support and Payroll solution."
—Jason Lipton, EVP & Founding Partner