



FOR IMMEDIATE RELEASE
September 28, 2023

NASCA Recognizes 2023 Innovation in State Government Award Recipients

RICHMOND, VA — Three exemplary initiatives were chosen as recipients for the National Association of State Chief Administrators' (NASCA) 2023 Innovation in State Government Award to recognize state administrative department programs that exemplify best practices in operations and leadership.

Recipients were announced at NASCA's Award Ceremony held on September 19th during 2023 Institute in Indianapolis, Indiana.

This marks the ninth consecutive year NASCA has honored outstanding achievements in the public sector through the awards program. The nominations are reviewed by experienced state Chief Administrators and subject-matter experts from the private sector based on innovation, ability to transfer or replicate the initiatives to other states and local governments, and efficiencies created.

The 2023 Award Recipients are:

- Customer Service and Experience
 - State of Illinois: Illinois State Agency Surplus Program (ILSASP)
- Transformation Award
 - State of Oklahoma: Customer Service Center Transformation
- Employee Engagement and Experience Award
 - State of Florida: Innovation Through Cross-Boundary Collaboration

The Innovation in State government awards recognize programs and initiatives within each state that score highly on the following three criteria: innovation of project goals/objectives, strategy/tactics used, and success metrics/outcomes and efficiencies achieved.

ABOUT NASCA

The National Association of State Chief Administrators (NASCA) is the leading organization advancing professional development and best management solutions for the administrative functions of state government. The association provides state Chief Administrators with the opportunity to increase their knowledge of state government administration through education, networking and information exchange on state government trends, leading edge innovations, standards and best practices.

NASCA's mission is to help state Chief Administrators and their teams strategically transform state government operations through the power of shared knowledge and thought leadership.

For more information about NASCA's Awards Program, please visit www.nasca.org.

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